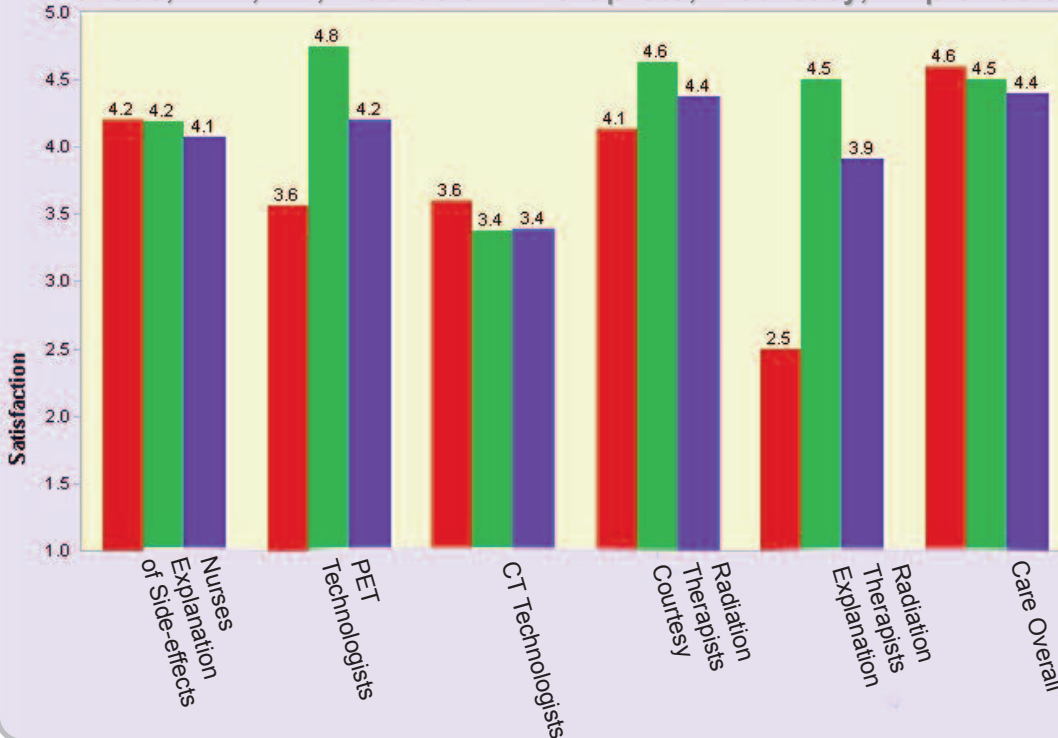


Patients answer satisfaction surveys at check-out while the visit is fresh on their minds



Radiation-Oncology Patient Satisfaction Dashboard Report

Nurses, PET, CT, Radiation Therapists, Courtesy, Explanation



Instant Dashboard Reports

as data uploads

A simple way of quickly getting practical information in the hands of organization staff

Drill-down

Sorts your own database by site, physician, CT Technologist and other demographics.

No paperwork

No waiting for reports

HIPAA compliant

Export Excel files

Monthly, quarterly, annual contract options

Customize your own radiation oncology satisfaction questionnaire

ACCESS

- How long you have been coming to this clinic
 - One month
 - 1 to 6 months
 - 6 to 12 months
 - Over 12 months

- Your regular provider
 - John A. Blue
 - Robert G. Green
 - Susan B. Anthony
 - Alice D. Red
 - Sarah Brown
 - David Orange

- The personal manner (courtesy, respect, sensitivity, friendliness) of the RECEPTIONIST
- Getting through to the office by phone
- Convenience of clinic hours

PROVIDER

- Explanation of what was done for you by your PROVIDER
- Length of time spent with your PROVIDER

- The personal manner (courtesy, respect sensitivity) of your PROVIDER
- The technical skills (thoroughness, carefulness, competence) of the PROVIDER

NURSING STAFF

- The personal manner (courtesy, respect, sensitivity, friendliness) of the NURSE
- Rate the explanation of your treatment, management of side-effects and resources given by the NURSE

DISCHARGE INSTRUCTIONS

- Clarity of discharge instructions

TECHNOLOGIST / THERAPIST

- Rate the care you received from your PET TECHNOLOGIST

- Rate the care you received from your CT TECHNOLOGIST

- The personal manner (courtesy, respect, sensitivity, friendliness) of the RADIATION THERAPIST

- Explanation of what was done for you by your RADIATION THERAPIST

FACILITY

- Cleanliness and neatness of clinic
- Helpfulness of the SOCIAL WORKER
- Helpfulness of the DIETICIAN
- Likelihood you would recommend this facility to your family or friends
- How did you hear about us
- Age
- Gender



Dupont Linhoff Patient Assessments

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